



CITY OF NORTH POLE

"Where the Spirit of Christmas Lives Year Round"

125 Snowman Lane • North Pole, Alaska 99705-7708
E-mail: mayor@northpolealaska.com • Website: www.northpolealaska.com

February 2016

City Hall
907-488-2281
Fax: 907-488-3002

Mayor
907-488-8584

City Clerk
907-488-8583

Police
Department
907-488-6902

Fire
Department
907-488-2232

Utilities
907-844-6111

Director of
City Services
907-488-8593

Finance
907-488-8594

Dear Utility Customer:

You can help a fellow utility customers in times of need. Sometimes utility customers face unexpected expenses that make it difficult to pay their utility bills. Once behind with their bills it can be difficult to catch up and late fees and penalties worsen their problem.

The City of North Pole has started a **voluntary** program called the **ROUND-UP Program** where you can offer a helping hand to residential utility customers. The City created the **ROUND-UP Program** with the restricted purpose of helping residential utility customers pay their water and sewer utility bills if they are facing financial hardship or an emergency.

It is easy to enroll in the **ROUND-UP Program**. To enroll in the **ROUND-UP Program** you can call the Utility at 907-488-8538; or, complete the postcard contained with your utility bill; or from the City's website (<http://www.northpolealaska.com/>). Once enrolled, the Utility will round up your monthly utility bill to the nearest whole dollar with the difference contributed to the **ROUND-UP Program**. The most you would contribute in a year by this method is \$11.88. You can withdraw from the **ROUND-UP Program** at any time by calling the Utility or sending a written request.

You can also make donations to the **ROUND-UP Program**. You can make cash, check or credit card donations at City Hall; mail checks to **ROUND-UP Program**, 125 Snowman Lane, North Pole, AK 99705; make credit card donations by calling 907-488-8594. The **ROUND-UP Program** is not a private foundation so contributions are not tax deductible.

A committee of community volunteers will evaluate all requests from utility customers asking for help to their pay water and sewer utility bills. The committee will recommend to the mayor eligible applicants and how much help they should receive. The details for the emergency fund are in the North Pole Municipal Code, Section 13.24.040. You can find the North Pole Municipal code at <http://www.codepublishing.com/ak/northpole/>

Sincerely,

William H. Butler
Director of City Services